

| | |
|---|------------------------|
| Committee(s) | Dated: |
| Safer City Partnership Strategy Group | 14 November 2016 |
| Subject: Case Review Following a Serious Incident: action plan update | Public |
| Report of: David MacKintosh Community Safety Manager | For Information |

Summary

In October 2015 a City resident died whilst in a relationship. The victim was also an employee of the Corporation. Due to the nature of the incident the City of London Police launched an investigation.

Using the definition and guidance set by the Home Office the decision was made by the Chairman of the SCP to initiate a Domestic Homicide Review (DHR).

The protocol for a DHR ceased to apply in June 2016 and the name of the Panel changed to Case Review Following a Serious Incident.

An action plan was created to embed the learning outcomes from the report produced from the case review.

Main Report

1. The action plan for taking forward the learning outcomes of the Case Review following a Serious Incident was signed off at the September Safer City Partnership committee.
2. The Domestic Abuse Coordinator has met with the lead agencies on the delivery plan to make sure they are aware of their actions and have included completion dates in their strategic plans.
3. The action plan has been shared with the City of London Police Vulnerability Steering Group, who oversee the governance of all strategic, operational and communications responses relating to vulnerability.
4. Detailed in Appendix 1 of this paper is the update on achievements to date.

For more information on any matters in this paper contact:

David MacKintosh, Community Safety Manager,
David.Mackintosh@cityoflondon.gov.uk

Appendix 1: Safer City Partnership Action Plan – **NOVEMBER** update

| Recommendation | Lead Agency | Work to date | Target date | Status |
|--|--|--|----------------------|------------------|
| <p>1. Victim Support, City of London Police and the City of London Corporation Domestic Abuse Coordinator to agree a process for domestic abuse referrals from Police to Victim Support.</p> | <p>Victim Support, City of London Police</p> | <p>Victim Support reviewed all cases that had come from City of London Police to their main service rather than to the Vulnerable Victim Advocate. There was one case that was identified and they have been offered the support of the VVA.</p> <p>In order to refer a case from City of London Police to the VVA, consent is required. For those cases where consent is not given by victims then a list of pan-London and national support services are given.</p> <p>The number of victims who have not given consent for the VVA support will be reviewed by the Head of the Public Protection Unit. Quality assurance mechanisms are already in place using dip sampling. This will now include additional information on those who have not given consent for the VVA service. This will be monitored by the Head Public Protection Unit, the VVA and the Domestic Abuse Coordinator.</p> <p>In the New Year this information will be included on the agenda for the Domestic Abuse and Sexual Violence Forum.</p> <p>The VVA will be playing an active part in the 16 Days of Action campaign, highlighting the importance of getting help when experiencing domestic abuse and what</p> | <p>February 2017</p> | <p>On target</p> |

| | | | | |
|--|----------------|--|---------------|----------|
| | | support is on offer in the City. | | |
| <p>2. City of London Police to do a dip sample audit of withdrawal statements to ensure that they have all been taken by PPU Officers where this was practical and possible.</p> <p>To identify what action is (or should be) taken when PPU Officers have concerns over a victim's safety when withdrawal statements are made.</p> <p>To make a report on the findings to the Safer City Partnership, via the Domestic Abuse & Sexual Violence Forum.</p> | | <p>This information will start to come to the Domestic Abuse and Sexual Violence Forum from March 2017, along with data from other departments and services to provide a holistic view of victims and their needs in the City.</p> | March 2017 | Complete |
| <p>3. When Victim Support report to the Safer City Partnership on the progress of their recommendations, to include in those reports</p> | Victim Support | <p>The method for capturing and delivering this information has already been created by Victim Support.</p> <p>This information will start to come to the Domestic Abuse and Sexual Violence Forum from March 2017, along with data from other departments and services to provide a</p> | February 2017 | Complete |

| | | | | |
|--|--|---|---------------------|------------------|
| <p>the outcomes of the recommendations and their effectiveness (or what further action is being taken if not effective).</p> | | <p>holistic view of victims and their needs in the City.</p> | | |
| <p>4. Domestic Abuse & Sexual Violence Forum to hold a discussion on which agencies collect, and use, individual's email addresses when they are known to be victims/survivors of domestic abuse.</p> <p>5. To agree a common, safe approach to the use of a victim's email addresses for contact.</p> | <p>City of London Domestic Abuse & Sexual Violence Forum</p> | <p>This will be delivered in March 2017. A practical 'how to' guide will be developed using the expertise of our membership to be distributed to service providers in the City.</p> | <p>March 2017</p> | <p>On target</p> |
| <p>6. Homelessness and rough sleeping team to share the learning from this Review (anonymously) that, where the team becomes aware an individual is at risk from a perpetrator of domestic abuse that</p> | <p>Department of Community and Children's Services</p> | <p>This will be organised in January 2017.</p> | <p>January 2017</p> | <p>On target</p> |

| | | | | |
|---|--|---|---------------------|------------------|
| <p>staff take action in relation to that individuals safety; through contact with the Police, other Corporation departments, or the Corporation Domestic Abuse Coordinator.</p> | | | | |
| <p>7. Domestic Abuse Forum to review the ways in which its members can identify, 'flag' (i.e. mark on their systems) and respond to repeat victims; and to report to the Safer City Partnership on any actions taken as a result of the review.</p> | <p>City of London Domestic Abuse & Sexual Violence Forum</p> | <p>This will be delivered as part of the safe communication workshop at the March 2017 City of London Domestic Abuse & Sexual Violence Forum. Guidance will be shared with human resources teams in the Corporation, City of London Police and City businesses.</p> | <p>March 2017</p> | <p>On target</p> |
| <p>8. Safer City Partnership to ensure that the planned work to engage local businesses on their response to domestic abuse incorporate the learning from the review in relation to need for specific</p> | <p>City of London Domestic Abuse & Sexual Violence Forum</p> | <p>City businesses are going to be involved in 16 Days of Action. We will be producing guidance for HR policies for responding to domestic abuse and creating a domestic abuse disclosure referral pathway promoting the VVA and local response to domestic abuse.</p> | <p>January 2017</p> | <p>On target</p> |

| | | | | |
|--|--|--|-------------------|------------------|
| <p>domestic abuse HR policies that also include responses to agency staff.</p> | | | | |
| <p>9. Safer City Partnership to establish the demographics of the resident population and review planned communications material and messages to ensure that messages are developed that are inclusive of the perspectives and needs of minority ethnic populations.</p> <p>To utilise existing research, and specialist service expertise, to support this.</p> | <p>Community Safety Team</p> | <p>Local demographic data has been included in the City of London Violence Against Women and Girls strategy. This will be used when developing all campaign material linked to VAWG in the City.</p> | <p>March 2017</p> | <p>Complete</p> |
| <p>10. Existing and new City of London Corporation domestic abuse policies to include information on the barriers many people</p> | <p>City of London Domestic Abuse & Sexual Violence Forum</p> | <p>The actions for taking this recommendation forward will be started in the New Year.</p> | <p>March 2017</p> | <p>On target</p> |

| | | | | |
|---|---|---|-------------------|------------------|
| <p>face in reporting domestic abuse, including not speaking English as a first language.</p> <p>To highlight to all practitioners that even if an individual appears to speak English well, they may still feel language as a barrier to access all services and that translation services should be offered. For all departments to report to the Safer City Partnership on how their policies cover this.</p> | | | | |
| <p>11. Domestic Abuse and Sexual Violence Forum to the Safer City Partnership on the implementation and outcome of the training for staff on 'do it yourself' injunctions and for the Forum to receive updates on the use of DVPN/Os.</p> | <p>Community Safety Team, City of London Police</p> | <p>This will be included in the quarterly report to the Safer City Partnership from March 2017.</p> | <p>March 2017</p> | <p>On target</p> |

| | | | | |
|--|------------------------------|--|-------------------|------------------|
| <p>12. Safer City Partnership to ensure that the new Information Sharing Protocol covers the need for information sharing to be purposeful, documented and for all those involved in a specific incident of information sharing to be clear on their role and what actions they are expected to complete following the information being shared.</p> | <p>Community Safety Team</p> | <p>The actions for taking this recommendation forward will be started in the New Year.</p> | <p>March 2017</p> | <p>On target</p> |
|--|------------------------------|--|-------------------|------------------|